

## **NOTICES INFORMING INDIVIDUALS ABOUT NONDISCRIMINATION AND ACCESSIBILITY REQUIREMENTS**

### **DISCRIMINATION IS AGAINST THE LAW!**

Diley Ridge Medical Center honors the sacredness and dignity of every person, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Diley Ridge Medical Center provides

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in different formats including large print, audio, accessible electronic formats and other formats.
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages.

**If you need these services, contact Mount Carmel Interpreting Services at 614-546-3333.**

If you believe that Diley Ridge Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Mount Carmel Health System  
Patient Safety-Risk Manager  
6150 East Broad Street  
Columbus, Ohio 43213-1574  
614-234-2777

Online complaint form: [www.mountcarmelhealth.com/patient-feedback-form](http://www.mountcarmelhealth.com/patient-feedback-form)

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, DC 20201  
1-800-368-1019, 800-537-7697 (TDD)

Online complaint form: <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish	ATENCIÓN: Si usted habla español, hay servicios disponibles para usted de ayuda con el idioma de forma gratuita. Llame al 614-546-333 y siga las indicaciones.
Somali	DIGTOONI: Haddii aad ku hadasho Soomaaliga, waxaad haysataa adeegyadaa caawimada luqadda oo adiga lagu heli karo. Wac 614-546-3333 oo raac tilmaamaha.
Nepali	ध्यान दिनुहोस्: तपाईं नेपाली बोल्नुहुन्छ भने तपाईंको लागि निःशुल्क भाषा सहायता सेवाहरू उपलब्ध छन्। 614-546-3333 मा फोन गर्नुहोस् र संकेतहरूलाई पछ्याउनुहोस्।
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen für Sie kostenlos Sprachassistentendienste zur Verfügung. Wählen Sie die Rufnummer 614-546-3333 und folgen Sie den Anweisungen.
Arabic	تنبيه: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية المجانية متاحة لك. اتصل بالرقم 614-546-3333 واتبع التوجيهات
Chinese Traditional	注意： 如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 614-546-3333 並依照提示進行。
Chinese Simplified	注意： 如果您使用简体中文，您可以免费获得语言协助服务。请拨打 614-546-3333 并按照提示操作。
French	ATTENTION : si vous parlez français, vous bénéficiez de services d'aide linguistique gratuits. Appelez le 614 546 3333 et suivez les indications.
Italian	ATTENZIONE: se parli italiano avrai a disposizione un servizio di assistenza linguistica gratuito. Chiama il 614-546-3333 e segui le istruzioni.
Russian	ВНИМАНИЕ! Если вы говорите на русском языке, вам доступны бесплатные услуги переводчика. Позвоните по номеру 614-546-3333 и следуйте инструкциям.
Hindi	ध्यान दें: अगर आप हिंदी भाषा बोलते हैं, तो आपके लिए भाषा सहायता सेवाएँ निःशुल्क उपलब्ध होंगी। 614-546-3333 पर कॉल करें और सांकेतिक निर्देशों का अनुसरण करें।
Korean	주의: 한국어를 사용하시는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 614-546-3333번으로 전화하셔서 안내에 따르십시오.

Dutch	LET OP: Als u Nederlands spreekt, is gratis taalbegeleiding voor u beschikbaar. Bel 614-546-3333 en volg de aanwijzingen.
Vietnamese	CHÚ Ý: Nếu quý vị nói Tiếng Việt, quý vị có thể nhận các dịch vụ hỗ trợ ngôn ngữ miễn phí. Vui lòng gọi 614-546-3333 và làm theo hướng dẫn.
Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 614-546-3333 at sundin ang mga dikta.
Greek	ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, μπορούμε να σας προσφέρουμε δωράν βοήθεια στη γλώσσα σας. Καλέστε το 614-546-3333 και ακολουθήστε τις φωνητικές οδηγίες.
Japanese	注意事項： 日本語を話される場合、無料の言語支援をご利用いただけます。 614-546-3333まで連絡して、音声プロンプトに従ってください。
Amharic	ይነበብ:- እማሪኛ ቋንቋ ተናጋሪ ከሆኑ፣ ነጻ የቋንቋ እርዳታ (እገዛ) ማግኘት ይቻላል። በስልክ ቁጥር 614-546-3333 ይደውሉ፤ ከዛም መመሪያዎቹን ይከተሉ።
Oromo	QALBEEFFANNOO: Yoo Afaan Oromoo dubbatta ta'e, degersa tajaajilawwan afaanii siif qophaa'e bilisaan argatta. Karaa 614-546-3333 bilbulitii yaadachiisa hordofi.
Haitian Creole	ATANSYON: Si ou pale Kreyòl Ayisyen, gen sèvis èd nan lang ki disponib gratis pou ou. Rele nimewo 614-546-3333 epi swiv endikasyon yo.